

# Less is more

Working in a Crowded House?

Hoarding Training for LGA staff working in cluttered, squalid or hoarded properties

## **This training includes;**

- ✓ Where to start?
- ✓ Managing privacy versus community risks
- ✓ OH&S
- ✓ Who can help?
- ✓ Case presentations

Hoarding is often a result of trauma, grief or loss. This is why a clean ups or industrial cleans don't work and can exacerbate the collecting.

**The aim of this training is to provide LGA staff with support and strategies to engage residents in decluttering their property and to avoid refusal of service and/or costly, time consuming legal proceedings.**

**This training is presented by Tania Reid, from For the Crowded House, Melbourne.** After working for 12 years in the community sector, Tania now specialises in working with people and families affected by hoarding. Tania is employed by Department of Health and Human Services and Local Governments. **She has presented at the last 2 National Hoarding and Squalor Conferences in Sydney.**

Tania also provides confidential secondary consultations for issues regarding individual residents.

**Training can be delivered in 2 – 6 hour sessions (ranging from \$600 - \$1800 + gst). For inquiries or to book a training session, call Tania 042 777 0510 or email [forthecrowdedhouse@gmail.com](mailto:forthecrowdedhouse@gmail.com)**

